

Department of Health and Human Services

**OFFICE OF  
INSPECTOR GENERAL**

**SUMMARY REPORT FOR OFFICE  
OF INSPECTOR GENERAL  
PENETRATION TESTING OF  
EIGHT HHS OPERATING  
DIVISION NETWORKS**

*Inquiries about his report may be addressed to the Office of Public Affairs at  
[Public.Affairs@oig.hhs.gov](mailto:Public.Affairs@oig.hhs.gov).*



Gloria L. Jarmon  
Deputy Inspector General  
for Audit Services

March 2019  
A-18-18-08500

# ***Office of Inspector General***

<https://oig.hhs.gov>

---

The mission of the Office of Inspector General (OIG), as mandated by Public Law 95-452, as amended, is to protect the integrity of the Department of Health and Human Services (HHS) programs, as well as the health and welfare of beneficiaries served by those programs. This statutory mission is carried out through a nationwide network of audits, investigations, and inspections conducted by the following operating components:

## ***Office of Audit Services***

The Office of Audit Services (OAS) provides auditing services for HHS, either by conducting audits with its own audit resources or by overseeing audit work done by others. Audits examine the performance of HHS programs and/or its grantees and contractors in carrying out their respective responsibilities and are intended to provide independent assessments of HHS programs and operations. These assessments help reduce waste, abuse, and mismanagement and promote economy and efficiency throughout HHS.

## ***Office of Evaluation and Inspections***

The Office of Evaluation and Inspections (OEI) conducts national evaluations to provide HHS, Congress, and the public with timely, useful, and reliable information on significant issues. These evaluations focus on preventing fraud, waste, or abuse and promoting economy, efficiency, and effectiveness of departmental programs. To promote impact, OEI reports also present practical recommendations for improving program operations.

## ***Office of Investigations***

The Office of Investigations (OI) conducts criminal, civil, and administrative investigations of fraud and misconduct related to HHS programs, operations, and beneficiaries. With investigators working in all 50 States and the District of Columbia, OI utilizes its resources by actively coordinating with the Department of Justice and other Federal, State, and local law enforcement authorities. The investigative efforts of OI often lead to criminal convictions, administrative sanctions, and/or civil monetary penalties.

## ***Office of Counsel to the Inspector General***

The Office of Counsel to the Inspector General (OCIG) provides general legal services to OIG, rendering advice and opinions on HHS programs and operations and providing all legal support for OIG's internal operations. OCIG represents OIG in all civil and administrative fraud and abuse cases involving HHS programs, including False Claims Act, program exclusion, and civil monetary penalty cases. In connection with these cases, OCIG also negotiates and monitors corporate integrity agreements. OCIG renders advisory opinions, issues compliance program guidance, publishes fraud alerts, and provides other guidance to the health care industry concerning the anti-kickback statute and other OIG enforcement authorities.

# *Notices*

---

## **THIS REPORT IS AVAILABLE TO THE PUBLIC**

at <https://oig.hhs.gov>

Section 8M of the Inspector General Act, 5 U.S.C. App., requires that OIG post its publicly available reports on the OIG Web site.

## **OFFICE OF AUDIT SERVICES FINDINGS AND OPINIONS**

The designation of financial or management practices as questionable, a recommendation for the disallowance of costs incurred or claimed, and any other conclusions and recommendations in this report represent the findings and opinions of OAS. Authorized officials of the HHS operating divisions will make final determination on these matters.

## Report in Brief

Date: March 2019

CIN: A-18-18-08500

U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES  
**OFFICE OF INSPECTOR GENERAL**



### Why **OIG** Did This Review

We conducted a series of audits at eight HHS Operating Divisions (OPDIVs) using network and web application penetration testing to determine how well HHS systems were protected when subject to cyberattacks.

Our objectives were to determine whether security controls were effective in preventing certain cyberattacks, the likely level of sophistication an attacker needs to compromise systems or data, and HHS OPDIVs' ability to detect attacks and respond appropriately.

### How **OIG** Did This Review

During fiscal years 2016 and 2017, we conducted tests at eight HHS OPDIVs. We contracted with Defense Point Security (DPS) to provide knowledgeable subject matter experts to conduct the penetration testing on behalf of **OIG**. We closely oversaw the work performed by DPS, and testing was performed in accordance with generally accepted government auditing standards and agreed-upon Rules of Engagement between **OIG** and the OPDIVs.

## Summary Report for Office of Inspector General Penetration Testing of Eight HHS Operating Division Networks

### What **OIG** Found

On the basis of the systems we tested, we determined that security controls across the eight HHS OPDIVs needed improvement to more effectively detect and prevent certain cyberattacks. During testing, we identified vulnerabilities in configuration management, access control, data input controls, and software patching.

We shared with senior-level HHS information technology management the common root causes for the vulnerabilities we identified, information regarding HHS's cybersecurity posture, and four broad recommendations that HHS should implement across its enterprise to more effectively address these vulnerabilities. We also provided separate reports with detailed results and specific recommendations to each OPDIV after testing was completed. We will be following up with each OPDIV on the progress of implementing our recommendations.

Based on the findings of this audit, we have initiated a new series of audits looking for indicators of compromise on HHS and OPDIV systems to determine whether an active threat exists on HHS networks or whether there has been a past breach by threat actors.

### What **OIG** Recommends and HHS's Comments

We provided to HHS a restricted roll-up report of the results of our testing at the eight OPDIVs. The report included four broad recommendations that HHS should implement across its enterprise.

In written comments on our draft summary report, HHS management concurred with our recommendations and described actions it has taken or plans to take to ensure they are addressed. HHS also indicated that the OPDIVs have incorporated actions to address their individual vulnerabilities and that HHS will follow up with them to ensure that these have all been addressed.

We would like to thank HHS and its OPDIVs for the cooperation we received throughout the penetration testing.